

Sierra DENTAL EQUIPMENT INC. 352-527-1975

TV-12 Dry Vacuum System

2023 USER MANUAL/Installation Instructions



1953 W. Gulf To Lake Hwy, Lecanto, FL 34461

Phone: 352-527-1975 FAX: 352-513-4801

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Congratulations!

On the Purchase of your TRU-VAC Single Dry Vacuum System. This state-of-the-art dry vacuum is a very powerful, high volume, efficient system. 230-volt motor provides the HP necessary to handle high demands while maintaining multiple operatories. Equipped with a Vortex Action Separator (VAS) Tank, your TRU-VAC dry vacuum system will ensure efficiency and reliability.

We are certain you will love your new product!

If you are not satisfied 100% with this products please reach out and let us know,

we are successful because of your FEEDBACK!

352-527-1975

Email: sierradentalequipment@outlook.com

CUSTOMER SUPPORT

“We are happy to help you with any questions or concerns you may have about your equipment”

Contact Us at 352-527-1975.

We're here to help!

sierradentalequipment@outlook.com

DentalVacuums.com

Look for us...



on social media!

Sierra Dental Equipment Inc.

1953 W. Gulf to Lake Hwy

Lecanto, FL 34461

WARRANTY POLICY



Sierra Dental Equipment Limited Warranty

Warranty for the TRU-VAC Dry Vacuum System is limited to the original purchaser of the unit. Sierra Dental Equipment is only obligated under this warranty to the repair or replacement of defective parts or materials. The defect(s) must be reported to Sierra Dental Equipment within the valid warranty period.

Sierra Dental Equipment will examine the product to determine if the parts are defective. Equipment that has been abused, neglected, or damaged by being improperly installed/maintained are not covered by this warranty. We are not responsible for work performed on the unit by any unauthorized service agents.

Warranty Period

Warranty is valid only with the return of the warranty card within 30 days of purchase for a period of **10 years**.

Warranty Service and Return Policy

To obtain warranty service, product must be returned to Sierra Dental Equipment for examination at the purchaser's expense. All returns must be authorized, and a return material authorization (RMA#) number must be obtained from Sierra Dental Equipment. Returned units must be properly packaged for shipping. We are not responsible for shipping damages or shipping charges. Sierra Dental Equipment will, at their discretion, repair or replace defective parts. ****PLEASE NOTE**** there is a **25% re-stocking fee** on all returns.

SAFETY

Use of the TRU-VAC not in compliance with the instructions specified in this manual may result in permanent failure / voided warranty of the unit.

WARNING

To prevent fire or electrical shock, do not expose this unit to rain or moisture, excessive heat or improper ventilation.

ATTENTION USERS



Alerts users of important operating and maintenance instructions. Read carefully to avoid any problems



Warns users of a potentially hot surface, and a danger of burns



Warns users that uninsulated voltage is present and can cause electric shock

SUB ASSEMBLIES



Low Voltage Control Box



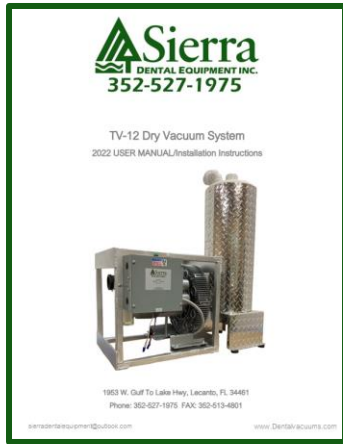
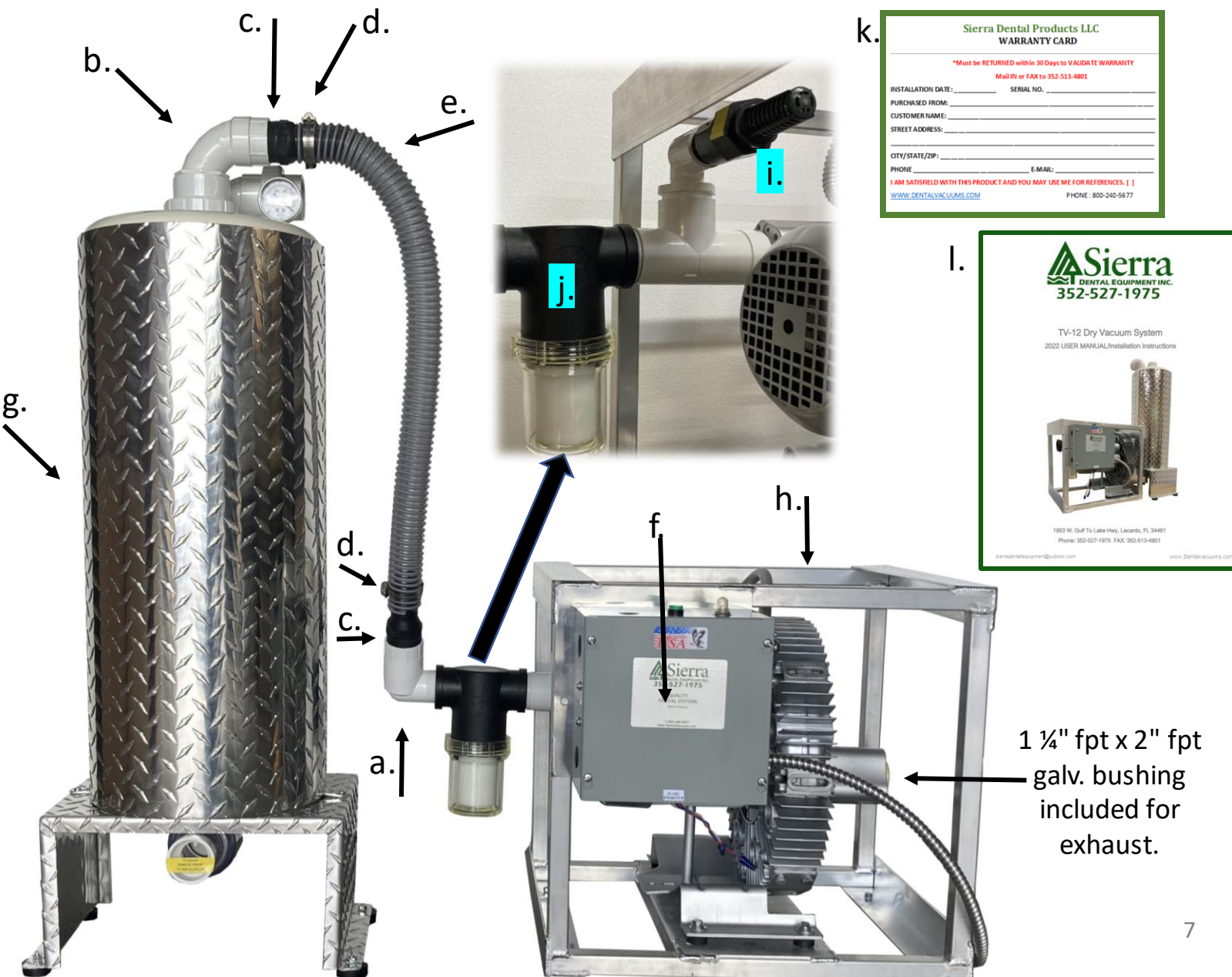
Vortex Action
Separator Tank



Motor Assembly

WHAT'S INCLUDED

- a) X1 90 Degree Elbow.....(1 1/2" mpt x 1 1/2" fpt)
- b) X1 90 Degree Elbow.....(1 1/2" male slip x 1 1/2" fpt)
- c) X2 Black Nipple.....(1 1/2" mpt x 1 1/2" Barbed)
- d) X2 Stainless Steel Hose Clamps.....(1 13/16" - 2 3/4")
- e) X1 Vacuum Flex Hose.....(1 1/2" dia. x 5' Length)
- f) X1 Low Voltage Controller.....(24 Volt, Remote Capability)
- g) X1 VAS Collection Tank.....(12 Gallon, 1 1/2" Female Slip connections)
- h) X1 Motor Assembly.....(1.75 HP, 1 1/2" fpt inlet. 2" fpt Outlet "Exhaust")
- i) X1 Vacuum Relief Valve/Tee.....(1 1/2" Male Slip x 1 1/2" Female Slip)
- j) X1 Filter.....(1 1/2" fpt x 1 1/2" male slip)
- k) X1 TV-12.....USER MANUAL
- l) X1 Warranty Card.....(Fill Out And Return within 30 days)



1 1/4" fpt x 2" fpt galv. bushing included for exhaust.



SPECIFICATIONS



SITE REQUIREMENTS

Description	Specification (TV-12)
Circuit breaker rating	15 Amp (230 Volts)
Minimum wire size	14 Gauge
Vacuum piping	2" trunk - 1 ½' branch (PVC)
Minimum exhaust vent pipe	2" High temperature flex hose, 2" SCH. 80 Gray PVC, 2" galvanized, 2" copper, 3" CPVC. (DO NOT USE 90 DEGREE ELBOWS) (Over 50 feet requires 3-4")
Minimum drain line	1 ½" flex pipe 1 ½" Sch. 40 PVC



SPECIFICATIONS



PRODUCT SPECIFICATIONS

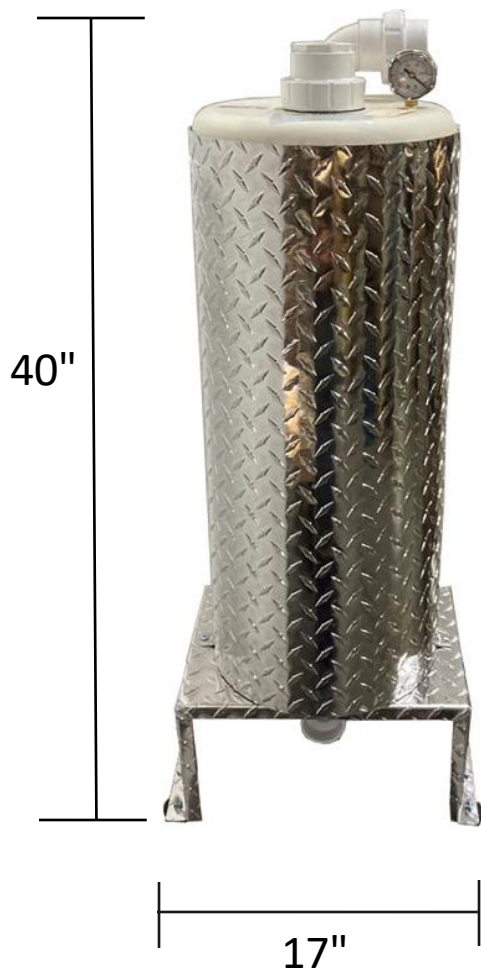
Description	Specification (TV-12)
Voltage	230 V AC
Operating load	8.3 Amps
Start-up load	14 Amps
Frequency	50 – 60 Hz
Low voltage remote	24 V AC
Max operators	6 users (6 HVE) or (12 SE)
Tank capacity	12 Gallons
Air flow	62 cfm
Ambient temp	41° - 104° F
Max operating temp	214° F
Decibels	61 decibels
Thermal Safety Switch	YES

*DO NOT store flammable liquids & mixtures
near this dry vacuum system

SPECIFICATIONS

TANK SPECIFICATIONS

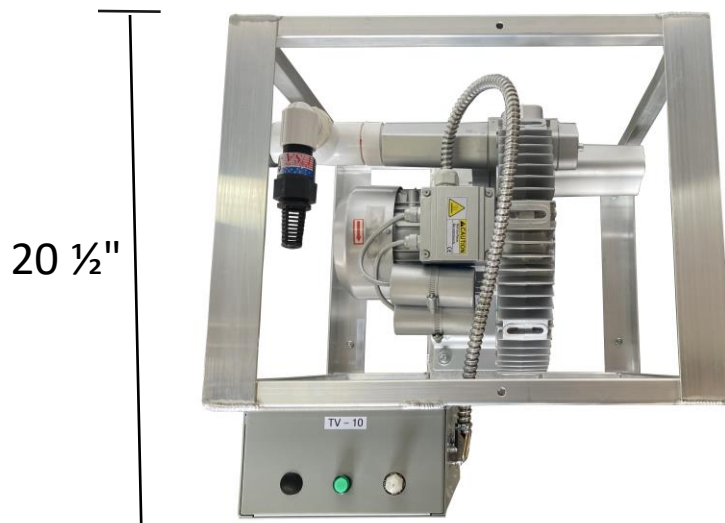
TANK	Weight	Length	Width	Height	Capacity
V.A.S.	43 lbs.	15"	17"	40"	12 Gal.



SPECIFICATIONS

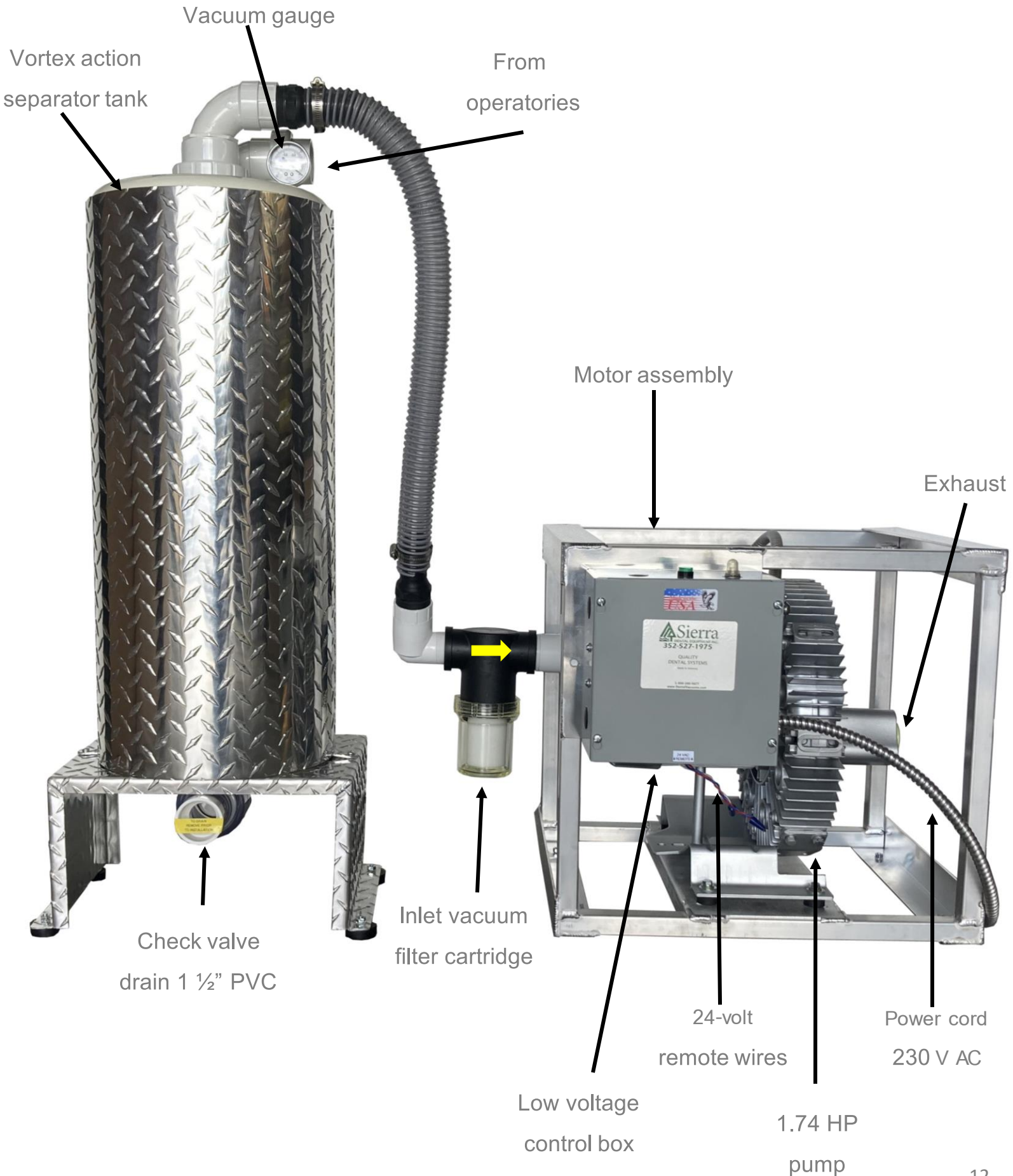
CHASSIS SPECIFICATIONS

CHASSIS	Weight	Length	Width	Height
TV-12	94 lbs.	20 ½"	20 ¼"	19 ½"





SYSTEM LAYOUT



INSTALLATION

Tank placement is all according to your specific location requirements.

- You can place your (VAS) tank beside the motor assembly (Figure A)
- You can stack the tank on top of the chassis(Figure B).
- You have the option to install the intake filter on top of the tank (Figure C.)

The VAS tank can be installed in an alternate area of the practice if necessary.

Figure B



Figure A



Figure C



INSTALLATION

1. Find a location that fits the required site specification.
2. Wherever you plan to mount motor assembly, be sure that the 230 volt power source is readily available.
3. Place your motor assembly on the ground, if the (VAS) tank is going to be mounted on top of the motor chassis do so now. Align the 2 holes on tank base to the 2 holes on motor chassis and secure with included hardware
4. Run PVC or provided flex hose from the top of the tank (Fig. 1) into the motor inlet. (Fig. 2)
5. Connect proper drain to the bottom of the tank and route this to the sewer. (Fig. 3) Assure that the tank drain is at a higher elevation than the sewer inlet to allow the tank to drain properly. (1 ½" Schedule 40 PVC or flexible hose is recommended) We highly recommend installing a ball valve on the drain to for easier cleaning/soaking of the inside of the tank (annually)





INSTALLATION

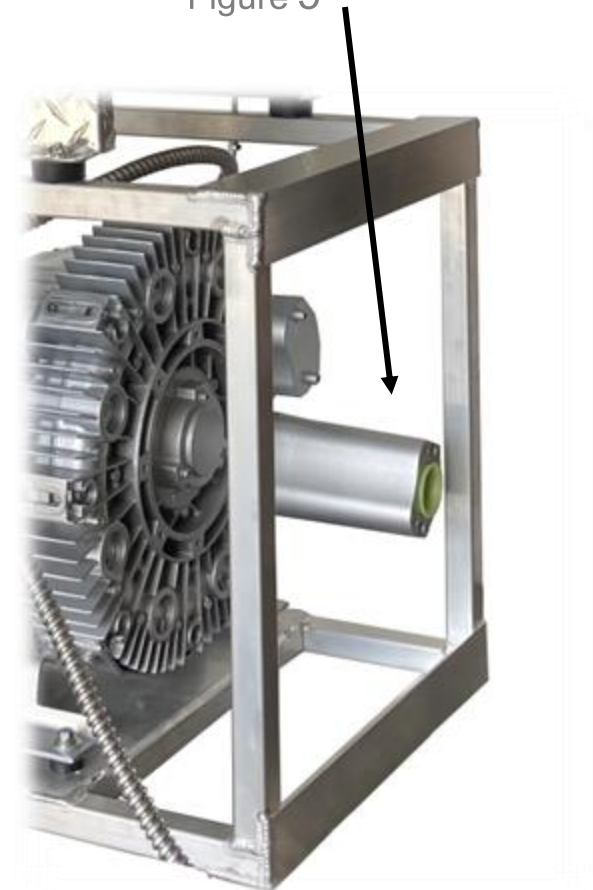


6. Connect the pre-existing operatory lines to the tank. (Fig. 4) Unless you plan to run all new lines.
7. We provide a 2" FPT steel exhaust fitting. (Fig. 5) Route exhaust with this same material or similar high temp flex pipe to an outside vent. **DO NOT USE 90° FITTINGS. 45° FITTING REQUIRED.**
8. Routing the exhaust to an outside vent is necessary, this reduces the heat significantly. This will ensure that any odor will leave the building. Wherever the exhaust leaves the building assure that outside elements such as rain/snow or foreign objects cannot make its way into the exhaust. This could potentially cause harm to the motor. The easier the exhaust can flow out of the motor with minimum restriction, the cooler the system will run. This will prolong the life of the motor. Keep in mind when routing the exhaust, excessive length and multiple turns will create more restriction.

Figure 4



Figure 5





INSTALLATION



9. Route and connect the motor assembly power cord to a dedicated *230 volt source. Maximum circuit breaker rating: 15 AMPS per motor. *Box supplied by customer.

230V

Green = Ground

Blue = L1

Red = L2

*Connections are to be made
by a certified electrician*

10. (Optional) On the underside of the low voltage controller you will find three remote wires. (Fig. 6) Route these wires to a location where you will be mounting the remote operation switch panel to control the system.

24VAC

Red = 24 Volt power

Blue = Return

White = Illumination (lamp)



Figure 6



OPERATION



Green light indicates 24 volts ON
(Fig.7)

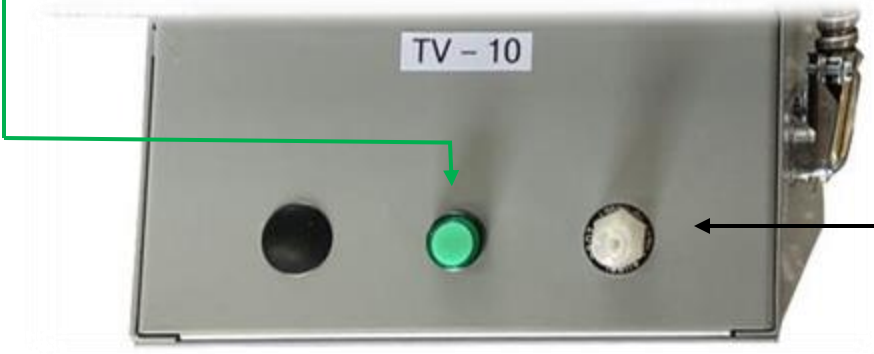
If the system will not turn on.

Always check the circuit breaker
(Fig. 8)

Figure 7



Figure 8







MAINTENANCE



***ALWAYS** make sure that your filter is **WHITE & CLEAN**, a bi-weekly check for discoloration and moisture is highly recommended. These filters are not reusable, do not attempt to clean or alter the filter in any way. Dirty filters should always be replaced **every 3-6 months**

Part No. **RMC-10** New filters can be purchased through Sierra Dental or your dealer only.
(Contact us via phone, email, or visit us on the web)


 Other than filter replacement, your new TRU-VAC has a **separation tank** that should be inspected/cleaned annually to confirm operation of the float mechanism.

 Your TRU-VAC should be mounted in a clean environment, dust and debris can potentially harm your unit and cause malfunction not covered under warranty. (The Vacuum relief valve pulls air from the environment, so dust and debris can freely enter the motor if it is mounted incorrectly.)

 **DO NOT ATTEMPT TO ADJUST THE VACUUM RELIEF VALVE**

The vacuum relief valve is a preset part @ 8" HG, Sierra Dental Equipment Inc. has set the standard for this valve according to many variables. Adjusting the vacuum relief valve, will void your warranty.

 **DO NOT INSTALL WITHOUT THERMAL MANAGEMENT 5000+ Btu's per hour**

 **Intermittently** check your drain connection on the bottom of the (VAS) tank to ensure that it is dry and not leaking.



TROUBLESHOOTING



ISSUE	POSSIBLE CAUSE	POSSIBLE SOLUTION
No suction	<ul style="list-style-type: none">a) Pump not turned onb) Pump not runningc) VAS tank is fulld) Drain check valve cloggede) Kinked or collapsed hose	<ul style="list-style-type: none">a) Turn pump onb) Contact Sierra Dentalc) Shut unit off for 20 seconds then turn unit back ond) Contact Sierra Dentale) Call your local plumberf) Call Sierra Dental
Poor or low suction	<ul style="list-style-type: none">a) Restricted air exhaustb) Restricted air suction	<ul style="list-style-type: none">a) Ensure that exhaust is ran according to installation procedure, call Sierra Dentalb) Dirty filter, contact Sierra Dentalc) Cogged amalgam Seperator, contact Sierra Dental
Pump does not run	<ul style="list-style-type: none">a) 230 V circuit breaker is OFFb) Remote switch is OFF or not correctly connectedc) Electrical issue	<ul style="list-style-type: none">a) Turn the circuit breaker ONb) Make sure remote switch is ON, call Sierra Dentalc) Call Sierra Dental

ACCESSORIES

Easy Exhaust Kit



We recommend adding the EASY Exhaust Kit to your order to make the installation easier than ever! This kit comes equipped with 5' of high temperature flexible hose and all the fittings you'll need to ensure set up is a breeze! We also have a model available for the TV-22.

Amalgam separator



We've helped doctors everywhere find their solution to amalgam in the wastewater! Want to become amalgam compliant and reduce your environmental impact? Call us to find out how we can help you with our simple and easy options. From becoming compliant all the way through the recycling process, Sierra has your back every step of the way!

Replacement filters



REPLACEMENT FILTERS – available in packs of 3. (Filters are a very important factor with your TRU-VAC.)

A dirty filter will cause loss of vacuum and motor damage. Inspecting and replacing these filters regularly ensures proper maintenance procedures and avoids down time or costly repairs.

**START UP
PROCEDURE
REGARDING YOUR
WARRANTY**



___1) Confirm the voltage is between 220-240 Volts AC _____ **record voltage here**

___2) Do not use foaming cleaners

___3) Do not use large amounts of bleach, *always dilute with water*

___4) Ensure ambient temperature is between 41-104° F

___5) Exhaust piping:

Ensure NO 90° degree elbows

___ Material: _____

___ Diameter: _____

___ Length: _____

___6) Is the room vented? _____

___ Is the room air-conditioned? _____

___ Vacuum pressure (Hg")** _____

(with all operatories sealed)

___7) Users:

Dentists: _____

Hygienists: _____

Chairs: _____

of HVEs: _____

of SEs: _____



**(CHANGE FILTER EVERY
3 MONTHS)**

To order replacement filters call:
352-527-1975

Your direct fit replacement part#:
RMC-10 (3-pack)

This vacuum uses a 10-micron filter at the inlet to prevent debris from entering the pump. (see figure above)

**** DO NOT adjust vacuum relief valve unless specifically directed by Sierra Dental. This WILL void your warranty. MUST be at 8.5 HG"**

Sign Here to Verify Steps above for WARRANTY VALIDATION:

Installer Name: _____ Signature: _____ Date: __/__/__

Dentist Name: _____ Signature: _____ Date: __/__/__

You MUST INCLUDE a signed copy of this with your WARRANTY CARD to validate warranty.

How To Change a Replacement Filter in a TruVac Dry Vacuum System



1. Put on gloves
2. Make sure the vacuum is off
3. Locate filter housing with old filter (see diagram below)
4. Unscrew clear bowl and gasket and set aside
5. Remove old filter by gently pulling down
6. Following local guidelines, dispose of old filter. *It cannot be reused.*
7. Clean clear bowl/gasket or replace with new bowl/gasket
8. Replace new, clean filter by gently pushing until snug (this does not require much pressure)*
9. Replace clear bowl by twisting back on-make sure not to pinch the gasket
10. With all HVE and SE's closed, double check the vacuum pressure gauge. MAXIMUM PRESSURE IS 8.5" Hg. Adjust if needed.
- **Remember: The lower the pressure, the cooler the pump will run. If you are satisfied with the performance below 8.5" Hg, do not adjust the vacuum pressure gauge.**
11. The task is complete, turn the vacuum back on when you're ready to operate for the day

Suggested Maintenance:

- Replacement Filters:
 - RMC-10 (3 pack)
- Full Maintenance Kit:
 - TV12MTN
 - TV22MTN(depending on model)

*Top of filter that will be gently pushed into bottom of filter housing

